



Evelyn Clark

Director (Independent)

Courtenay

Director Since: 1990 | Term: 2022 – 2025

Evelyn has been a credit union member and supporter all her life. Being a Director means supporting cooperative principles and Vancouver Island rural and remote communities while offering modern tools for members to build financial stability. Evelyn served as the Board Chair from January to April and is proud of the Board's many accomplishments. The Credit Union has pivoted during this extraordinary year by using innovation and creating solutions to ensure member continue to be served. CCCU continues to find ways to be efficient and effective in today's financial services reality.

Evelyn is currently the Executive Director for the Central Island Division of Family Practice in Qualicum Beach. Evelyn also serves as the Treasurer of Oceanside Hospice Society. Evelyn lives in Union Bay.

With changing economic realities, a more focused regulatory environment and increased competition, it's important that Coastal Community maintains a forward- looking, innovative board and staff to lead the organization to continued success. Evelyn is proud to be a member of that team.

As of May 2023

Education/Designations

- Institute of Corporate Directors – ICD.D Designation
- Master of Arts, Leadership and Training
- CFDA, Community Economic Development Certification

Other Board Appointments (Current)

- Oceanside Hospice Society (Director/Treasurer)

Committees

- Conduct Review & Corporate Governance Committee (Chair)
- Human Resources & Compensation Committee (Chair)
- Nominating Committee

2022

Attendance

- Board Meetings = 26/26
- Committees = 29/33
- Subsidiaries = 1/2

Educational Activities

- IDC Enterprise Risk Oversight
- Cultural Perspectives Training with Indigenous Perspectives Society
- Collaborative Leadership



Susanne Jakobsen

Director (Independent)

Nanaimo

Director Since: 2018 | Previous Director 2001 – 2017 | Term: 2021 – 2024

Susanne has been a member of Nanaimo's business community for more than 30 years, experience that has served her well in matters that pertain to enterprise risk management, responsible fiscal practices, and corporate management. She works with the Board to provide oversight and strategic direction, and update governance practices that assist CCCU in remaining a Governance leader in the Credit Union system.

Susanne currently service as Board Chair and is proud of the Boards many accomplishments. Once again, our Credit union has been voted one of Canada's Top Employers being recognized by its peers for offering an exceptional workplace for our employees.

Susanne continues to maintain strong community ties that have led her to serve as, Executive Director and Treasurer of Moonshine Cove Yacht Club, Past Chair of Island Trust Advisory Planning Commission, and Chair of the Property Assessment Review Panel. Susanne also volunteers for the Canadian Cancer Society, and the Red Kettle Campaign at Christmas. Susanne believes whole heartedly in loyalty to members, continuing to live CCCU's vision of strengthening member, client, and employee relationships, and making a difference in the communities we are so fortunate to call home.

As of May 2023

Education/Designations

- Institute of Corporate Directors – ICD.D Designation
- Credit Union Director Achievement Graduate (CUDA)

Other Board Appointments (Current)

- Owner: Ingvard Inspections and Consulting Ltd.
- Director: Moonshine Cove Yacht Club
- Nanaimo Yacht Club
- Chair: Property Assessment Review Panel

Committees

- Audit & Finance Committee
- Human Resources & Compensation Committee
- Risk Oversight Committee (Chair)
- Investment & Lending Committee

Coastal Community Subsidiaries

- Coastal Community Financial Management Inc.

2022

Attendance

- Board Meetings = 26/26
- Committees = 44/44
- Subsidiary Board Meetings = 6/6

Educational Activities

- Cultural Perspectives Training with Indigenous Perspectives Society
- CPA ESG Symposium
- Open Banking Webinar C1



Lynne Fraser

Director (Independent)

Nanaimo

Director Since: 2009 | Term: 2021 – 2024

A credit union member since 1970, Lynne spent her career working in credit unions, leading the finance departments. Her last role, before retirement in 2006, was Senior Vice President of Finance for Coastal Community Credit Union. As a strong believer in the credit union and co-operative systems, Lynne has seen the wonderful synergies that happen in communities when a strong and well supported credit union takes a leadership role.

She believes our credit union has a dynamic and caring employee team, a branch network that promotes strategic economic development, and is committed to making a difference in the lives of our members, employees and communities.

Lynne is grateful to serve on the Coastal Community Board of Directors, and to be a part of a caring team and a great membership organization.

As of May 2023

Education/Designations

- Institute of Corporate Directors – ICD.D Designation
- Accredited Canadian Credit Union Director (ACCUD designation)
- Credit Union Director Achievement Graduate (CUDA)

Other Board Appointments (Current)

- N/A

Committees

- Conduct Review & Corporate Governance Committee
- Human Resources & Compensation Committee
- Risk Oversight Committee
- Investment & Lending Committee (Chair)

2022

Attendance

- Board Meetings = 25/26
- Committees = 34/34
- Subsidiary Board Meetings = 4/4

Educational Activities

- Directors' Forum: The Board's Role in Member Representation
- Cultural Perspectives Training with Indigenous Perspectives Society
- Enterprise Risk Oversight for Directors



Melissa Lacroix

Board Vice-Chair (Independent)

Nanaimo

Director Since: 2020 | Term: 2023 – 2026

As a longtime supporter of the cooperative movement, Melissa is committed to Coastal Community Credit Union's vision of being leaders in building relationships, that improve financial health, enrich people's lives and build healthier communities.

She believes credit unions make meaningful, impactful differences in people's lives and their communities — inspiring her to continue to add her talents to the credit union system. Melissa strives to be leader in her field as a health and safety consultant, promoting positive cultural changes to mentor, motivate and inspire others. She is the Regional Consultant for AgSafeBC, where she assists Vancouver Island agriculturalists and partners with industry to perform meaningful work that positively impacts members' health and safety to support the success and sustainability of the agricultural sector & combat food insecurity at a local level.

In addition, she the sole owner and operator in a health and safety consultancy. Current chair of Coastal Community Financial Management Inc. (CCFMI) and committee member on the Investment and Lending & Audit and Finance committees at CCCU.

Melissa's been able to build extensive experience in key areas like governance, operations, enterprise risk management, member relations, cooperative business model, policy review and strategic planning as a previous Director for the Mid Island Consumer Services Co-operative and Nanaimo Juno Club.

Her past Board and volunteer opportunities lead to helping the community and building stronger relationships. A strategic thinker and skilled planner, Melissa looks forward to contributing her strengths to Coastal Community's member-elected Board.

As of May 2023

Education/Designations

- Occupational Health & Safety Program, BCIT
- Occupational Health & Safety Practitioners Associate Certification, BCIT
- Credit Union Director Achievement Certification, CCUA
- Advanced Co-operative Governance Certification, Johnson Shoyama (USASK and UREGINA)
- World Credit Union Conference (WCUC)
- CCUA conference and AGM

Other Board Appointments (past)

- Board Member, Mid Island Consumer Services
- Board Member, Nanaimo Judo Club

Committees

- Vice-Chair
- Investment & Lending Committee
- Nominations & Elections Committee (Chair)
- Risk Oversight Committee

2022

Attendance

- Board Meetings= 25/26
- Committees= 10/10

Educational Activities

- Credit Union Director Achievement (CUDA) Program: Levels A, B and C.
- ICD: Enterprise Risk Oversight for Directors
- Advanced Co-operative Governance Certification



Michael Mascall

Director (Independent)

Quadra Island

Director Since: 2015 | Term: 2021 – 2024

Over the last 40 years, Michael has worked in both the private and public sectors with PricewaterhouseCoopers, the World Bank, and various government agencies. He served as team leader and consultant—employing financial statements, budgets, and strategic planning, to define, communicate and achieve results.

Michael has volunteered in leadership roles for the environment, social change and land-use processes with BC Land Trust Alliance, Sierra Club of BC, local land trusts, with the Campbell River Hospice and was the founding chair of the Quadra Island Foundation. .

Michael has lived on Quadra Island for more than 30 years; during that time he has been a member of Coastal Community Credit Union. He first got involved with co-ops in 1976, when he served as vice-chair of the Guelph Campus Co-op. Michael is also a member of Peninsula Co-op, has been involved with several food Co-ops and has toured Spain's Mondragon cooperative society.

As of May 2023

Education/Designations

- M.Sc. Economics
- B.SC. Agricultural Economics
- Diploma in Horticulture
- Certificate in Co-operative Management
- Accredited Canadian Credit Union Director (ACCUD designation)
- Credit Union Director Achievement Graduate (CUDA)

Committees

- Audit & Finance Committee
- Conduct Review & Corporate Governance Committee
- Human Resources & Compensation Committee

2022

Attendance

- Board Meetings = 26/26
- Committees = 18/20

Educational Activities

- Outlook for the Financial Sector: Deloitte
- Dough Nut Economy
- Indigenous Perspectives Society: Cultural Perspectives Training

Dominique Roelants

Board Chair (Independent)

Courtenay

Director Since: 2016 | Term: 2022 – 2025



Dominique is ready to put the skills he's acquired through his extensive professional experience towards ensuring that Coastal Community remains a strong, Islands-based credit union.

Dominique, who has a B.Sc, M.Sc. and Ph.D in Computer Science, was a computer science professor at Vancouver Island University for many years. He also served for many years as a member of the BC College Pension Board and was also on the BC Municipal Pension Board and the board of the BC Investment Management Corporation. He left his full time position at Vancouver Island University in 2014 to take on a role as a senior advisor to the BC College, Public Service and Teachers' Pension Boards.

After helping those three plans through plan redesign projects, in 2018 Dominique took on the role of Director, Pensions, Benefits and Special Projects for the BC Nurses' Union. He retired from the BCNU in 2021 and is now focused on practicing law - mainly labour, employment and human rights law either in private practice or as the Labour Relations Advisor for the Camosun College Faculty Association.

In addition, Dominique has found a natural fit in assisting other Boards. He's a past Board member of Vancouver Island University, the Cowichan Valley Branch of the Canadian Mental Health Association, Esquimalt Neighbourhood House Society and the University of Victoria. Dominique also generously volunteers his skills and expertise by providing pro bono legal services for various Island community organizations.

As of May 2023

Education/Designations

- Institute of Corporate Directors – ICD.D Designation
- LL.B
- Ph.D – Computer Science
- M.A. – Sociology
- B.Sc. – Psychology
- B.Sc. – Mathematics
- B.A. - Philosophy

Committees

- As Board Chair, Ex-officio on all Board Committees

2022

Attendance

- Board Meetings = 26/26
- Committees = 30/30

Educational Activities

- World Council of Credit Unions Conference
- Canadian Council of Credit Unions Conference



Debra Oakman

Director (Independent)
Comox Valley

Director Since: 2017 | Term: 2023 - 2026

Debra has been an active member of the Vancouver Island community for many years and brings a wealth of experience and knowledge to the Coastal Community Credit Union Board of Directors.

Debra retired in 2017 from the Chief Administrative Officer (CAO), senior executive role with Comox Valley Regional District, and like many in local government wore several 'hats' including CAO for the Comox Strathcona Regional Hospital District and Secretary for the North Island 9-1-1 Corporation. Along with local government executive leadership certification, Debra is a Chartered Professional Accountant (CPA), an Accredited Canadian Credit Union Director (ACCD) and is currently in her 4th year as a Director with CCCU.

With the combination of education and experience in strategic planning, financial planning, audit and risk management experience, Debra nicely complements the CCCU board team governance competences. In Debra's spare time she combines her passion for the outdoors and horses by being an active volunteer with the Back Country Horsemen of BC and is a lead volunteer in working with provincial and local governments, resource sector organizations and other non-profit organizations to assist with design, development, maintenance and operation of multi-use trails and horse camps/recreation sites in the north Vancouver Island area.

As of May 2023

Education/Designations

- Accredited Canadian Credit Union Director (ACCUD designation)
- Credit Union Directors Achievement (CUDA) program certificate
- Chartered Professional Accountant (CPA)
- Certified Management Accountant (CMA)
- Executive Certificate in Local Government Leadership

Other Board Appointments (Current)

- Chair, North Vancouver Island Chapter (NVI), Back Country Horsemen Society of BC (BCHBC)
- SD71 Audit Committee public member

Committees

- Audit & Finance Committee (Chair)
- Investment & Lending Committee
- Risk Oversight Committee

Coastal Community Subsidiaries

1200089 BC Ltd ("HOLDCO")

2022

Attendance

- Board Meetings = 20/26
- Committees = 17/21

Educational Activities

- CPA Canada Audit Committee Certification (4 modules + 1 workshop)
- Indigenous Perspectives Society - Cultural Perspectives Training



Nola Jeffrey

Director (Independent)

Qualicum Beach

Director Since: 2022 | Term: 2022 – 2025

As a woman of Tsimshian and Coast Salish ancestry, Nola brings an Indigenous voice and perspective to her work and day-to-day life—and looks forward to applying it towards her new role as Director at CCCU. Nola is also currently the Executive Director of Tsow-Tun Le Lum Helping House and has been with the organization since 2000. Nola holds a Bachelor of Arts in First Nations Studies from Malaspina University College and has extensive training and certifications in various fields along with Board experience dating back to 2008.

Culture and ceremony are an integral part of Nola's daily life and have continually supported her community efforts, including being part of provincial and national Truth & Reconciliation events and as part of the road crew for past Canoe Journeys. Nola cares deeply about all living things and the environment we share with them. As a mother and grandmother, she feels it's especially important to work together to build strong communities grounded in respect and unity.

As of May 2023

Education/Designations

- B.A, First Nations Studies

Other Board Appointments (Current)

- Rural and Remote Division of Family Practice
- PARCA

Committees

- Nominations & Election Committee
- Conduct Review & Corporate Governance Committee

Coastal Community Subsidiaries

Coastal Community Financial Management Inc. (Chair)

2022

Attendance

- Board Meetings = 11/12
- Committees = 8/8

Educational Activities

- CCCU Foundations of Governance in Theory and Action
- Completed my mandatory and non-mandatory 360 training.